

# Jennifer Allison Barker

Napa, CA | jb.design.napa@gmail.com

## **PROFESSIONAL SUMMARY**

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Experienced professional in the hospitality industry entering a new field. I take pride in providing the most superb customer service. I hold high ethical standards and value integrity. Have spent many years developing strong and meaningful relationships with guests and co-workers. With my history of customer service, I look forward to expanding my knowledge and skills within the architectural design industry.

## **WORK EXPERIENCE**

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### **AirBnb Super Host 8/2015-11/2019 - Napa, CA**

- Anticipating guest needs, helping create guest itineraries

### **Restaurant Server 11/2004-7/2015 - Bouchon Bistro, Las Vegas, NV | Yountville, CA**

- Managed stations in a fast paced environment

### **Restaurant Server 12/2000-11/2004 - Bacar, San Francisco, CA**

- Opened highly anticipated new restaurant

### **Restaurant Server 3/1998-11/2000 - Balboa Café, San Francisco, CA**

- Served San Francisco Socialites

## **EDUCATION**

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Digital Design Graphics Technology A.S. Degree, Napa Valley College, Napa, CA  
6/2021

AS Degree, Humanities, Math and Science, Napa Valley College, Napa CA  
Graduated in 5/2009

Event planning and graphic design, San Francisco State University, San Francisco, CA  
Attended in 1998-2001

## **CERTIFICATES**

Autodesk Certificates of Completion : AutoCAD Fundamentals, Inventor Fundamentals,  
Fusion 360 Fundamentals, 3DS Max Fundamentals, AutoCad Advanced and Revit Fundamentals

## **OTHER AREAS OF INTEREST**

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### Professional

- Extensive experience in customer service and exceeding customer expectations
- Ability to excel in a professional environment
- Currently studying Autodesk and Adobe programs for design at Napa Valley College

### Personal

- Napa native with knowledge of local attractions, services, locations
- Positive and friendly demeanor with excellent interpersonal communication skills
- With each task, having the ability to identify areas of improvement and provide solutions
- Spent years volunteering for local nonprofit fostering and saving animals